

INVOICE # 10-35877

May 24, 2021 09:10 AM



SALES PERSON

Dan Jochens
dan.jochens@slymanbros.com

14755 Manchester Rd, Ballwin, MO 63011
Slyman Bros (West County)
Phone: 636-227-7727

BILLING INFORMATION

Sandra Primovic
1518 Salem Hills Dr
St. Louis, Missouri, 63119
314-922-7649

DELIVER TO

Sandra Primovic
1518 Salem Hills Dr
St. Louis, Missouri, 63119
314-922-7649

PRODUCT	DESCRIPTION	PRICE	QTY	TOTAL
WM4200HWA SN: • 101KWMK1T779	5.0 CU. FT. MEGA CAPACITY SMART WI-FI ENABLED FRONT LOAD WASHER WITH TURBOWASH(TM) 360(DEGREE) AND BUILT-IN INTELLIGENCE Install : Washer Standard Install (stainless hoses) Warranty : 5 Year Extended Warranty Plan Delivered On: 2021-06-07 Quantity: 1	\$849.00	1	\$849.00
DLEX4200W SN: • 012KWFN6X507	7.4 CU. FT. ULTRA LARGE CAPACITY SMART WI-FI ENABLED FRONT LOAD ELECTRIC DRYER WITH TURBOSTEAM(TM) AND BUILT-IN INTELLIGENCE Install : Electric Dryer Standard Install Warranty : 5 Year Extended Warranty Plan Delivered On: 2021-06-07 Quantity: 1	\$849.00	1	\$849.00

Haul Away Old: Yes 2

NOTES

BETH MCLAUGHLIN - 04:47 PM 06-07-2021

Customer called in very upset after her delivery. One of her appliances was not on the truck and they had to go back to warehouse to get. It has scratches on looks like its been used. She also said there was no owners manual in her dryer. Josh located one for her an we are holding it in the store until she has time to pick up. Her drivers indicated we were out of stock on the SS hoses and that we would have to order them and let her know when they arrive to schedule them to be installed for her. She feels like this is not the normal way she has done with us in the past. Feels the entire process has "been shady" (Her words) Told her I would let Dan what has gone on and that he will get back to her on Wednesday. Told her I would follow up with warehouse regarding SS hoses and confirm with them that they are on order and that will contact her when they get back in stock.

Subtotals	\$1,698.00
Sales Tax (West County)	\$148.37
Extend Warranty Charge	\$359.90
Install Charge	\$75.00
Delivery Charge	\$0.00
Total	\$2,281.27

Record Payment	
Amount Paid	
Payment: blockchyp_credit_card	\$2,281.27
Note:	
E2XTKP54C4I6XN4CAJBKYEIAAM	
Date: 05/24/2021	

Balance Due (USD)	\$0.00
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DISCLAIMER

Delivery date is subject to change if the item goes on manufacturer backorder. Backorders may occur and availability dates rely solely on the manufacturers, not Slyman Bros. Special order items, out-of-box inventory, closeouts, and discontinued items are non-returnable and non-cancelable and must be serviced if issues occur. **Slyman Bros charges for standard install prices only**; any additional charges past a standard install must be paid directly to the contractor at the time of installation. **Once items are delivered:** Cosmetic damage and property damage **MUST** be reported at the time of delivery; by signing the delivery document you are agreeing to this and forfeiting your right to claim damage. **All promotional rebates must be claimed by the consumer** and the consumer has full responsibility.